

SERVICES FOR EPIC ENVIRONMENTS


Streamline Operations with Epic Expertise


Tegria’s certified team offers a full range of customized Epic support services for healthcare organizations, from enterprise managed services to individual resources.


- ✓ Enterprise Architecture
- ✓ End User Training + Support
- ✓ Integration Expertise
- ✓ Implementation Services
- ✓ Tier 1 Epic Help Desk Support
- ✓ Application Support
- ✓ Azure Cloud Deployment
- ✓ Advanced Reporting
- ✓ MyChart Patient Support
- ✓ Break/Fix, Maintenance, and Upgrades




Best-in-Class Solutions + Services


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Improved First Call Resolution
Tegria’s certified professionals quickly resolve break/fix incidents, manage maintenance and upgrade activities, and deploy new features for all Epic applications.
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Customized Learning
Our credentialed trainers build your training environment, create and maintain training materials, and deliver classroom training for an in-person approach.
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Seamless Interfacing
Our healthcare-focused team of experts implement and maintain seamless interfaces between Epic and other systems so your staff can focus on other priorities.

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Actionable Insights
Our certified resources provide expert analytics and actionable insights using Epic reporting tools like Reporting Workbench, Radar, SlicerDicer, and Clarity.
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Streamlined Technology
We oversee Epic-approved hardware, client-server, and databases, providing data migration, cloud backup, and disaster recovery solutions.
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Enhanced Experiences
We provide a better experience for providers, staff, and patients with immediate, personalized support for your workflows.




SERVICES FOR EPIC ENVIRONMENTS

Our Proactive Approach to Partnership

Our commitment begins with embracing your challenges, collecting data, and conducting thorough analyses to identify opportunities. We then craft tailored recommendations to guide you through implementation, optimization, and future growth.



You're Unique. So Are We.

-  **Healthcare-Specific Expertise**
Our consultants average over 20 years of healthcare IT experience, bringing unparalleled industry knowledge to every project.
-  **Vendor-Rich Perspective**
Our industry-leading experience spans a comprehensive range of systems to find your best fit.
-  **End-to-End Solutions**
Our end-to-end services combine technical acumen, project management, and application expertise.

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I would recommend Tegria to anyone and would say that if they are looking for an implementation partner or a set of analysts that have Epic experience, they should consider Tegria because of the **quality of their people**. They are open-minded, experienced, and honest, and they know how to navigate from executive leaders down to bedside clinicians. They had the experience of **knowing how to navigate** the different areas and were not afraid to offer opinions or push back when we were not going in the right direction.”

Director, May 2023,
HIT Staffing, KLASresearch.com

Why Tegria?

With **1,500 healthcare-focused consultants** globally, we've helped **650+ clients** transform healthcare with market-leading solutions as a **top 10 firm** in seven KLAS categories.



Rated a Top Performer by KLAS 2024
Clinical Optimization

Rated 90+ in Client Satisfaction
Clinical Optimization Revenue Cycle Optimization
HIT Core Clinical Implementation Technical Services

2024 Best in KLAS Software & Services Report

