#### CHANGE MANAGEMENT

**Embrace Opportunities** 

for Growth

Tegria's experienced, disciplined teams and effective toolkits help clients realize the full potential of their investments.

- ✓ Strategy + Framework
- Stakeholder Engagement
- Change Competency Development
- ✓ Governance Design + Optimization
- Internal Communications
- Readiness + Adoption

# Expert Guidance for Maximum Value and Sustainability



#### Greater Stakeholder Buy-in

Tegria involves key stakeholders early in the planning process with consistent, transparent communications to ensure a shared understanding of needs, goals, and training requirements.



#### **Enhanced Project Oversight**

We define roles and responsibilities and offer coaching on how to lead through change, ultimately encouraging providers and staff to embrace new opportunities for growth.



#### More Streamlined Transitions

We perform an in-depth readiness assessment by analyzing change history, level of support, current communication channels, end-user competency, and training requirements, along with existing infrastructures, processes, and workflows.



#### **Faster Value Realization**

Our comprehensive change management services streamline implementations by avoiding common roadblocks and maximize end-user competency with proven learning methods that reduce overall training time.



#### Improved End-User Adoption

Our experienced instructors analyze your existing curriculum and adapt it to a modern learning model (digital, adaptive, self-guided, facilitated, or blended) to ensure all end users feel competent and supported both pre- and post-go-live.



#### More Sustainable Growth

We know that your solutions are investments meant to last, so our experts create a culture of collaboration and continuous learning among end users that fosters sustainability and exceptional care.



#### CHANGE MANAGEMENT

## Our Proactive Approach to Partnership

**Organizational Health Checks:** We conduct thorough assessments to identify opportunities and prioritize interventions across key areas.

**Multifaceted Analysis:** Through interviews, observations, system checks, and process reviews, we deliver insights that drive change.

**Tailored Solutions:** Our focused interventions help organizations plan and execute precise solutions.

### You're Unique. So Are We.



#### **Healthcare Specialization**

Our sole focus on healthcare ensures that every solution is informed by industry-specific insights and best practices.



#### Clinical Expertise

Our team includes clinicians and operationally experienced professionals who understand the nuances of healthcare delivery.



#### Systemwide Engagement

We engage clinicians, care teams, and executive leadership with a strategic perspective that breaks down siloes.

## Why Tegria?

With **1,500** healthcare-focused consultants globally, we've helped **650+ clients** transform healthcare with market-leading solutions as a **top 10 firm** in seven KLAS categories.



## Rated a Top Performer by KLAS 2024 Clinical Optimization

**100%** of Tegria's Clinical Optimization clients said they would use our services again

There is so much change and growth in healthcare. Tegria has strong change management skills and specific experience in the areas we're getting into. As we're stubbing our toes a little bit, we need to know what to do to be in better shape next time. To have that expertise available to us through Tegria is a great strategy."

Tegria

Soren Schoultz, VP Information Technology, UC Health

I really enjoyed my Tegria partners and would utilize them again. They were knowledgeable, personable, and very supportive. Those resources did a fantastic job. I would not have been able to do what I did without them.

Tegria gave us more attention than any other firm that we utilize

than any other firm that we utilize for consultants. They understood the charge at hand and that they were coming into an environment where a lot of our leaders had no experience with the EMR we were implementing, and they had to understand that to be able to help us. The firm also understood that we didn't have a great change management process from the start, and they helped us navigate that. We are still new to our system and are trying to optimize, but for the time that Tegria was here, they did a good job."

Director, May 2023, HIT Staffing, KLASresearch.com

2024 Best in KLAS Software & Services Report